

Terms and Conditions

Last Updated: 08/02/2026

The following are the Terms and Conditions for Rowland School of Motoring. Rowland School of Motoring is the trading name of William O'Malley, a sole trader with a registered business address at 1 Hexham Close, Sale, Cheshire, M33 4UZ, United Kingdom. References to "the Instructor," "we," "us," or "the School" within these terms refers to William O'Malley trading as **Rowland School of Motoring**.

1. Requirements and Driving Licenses

- **Provisional License:** Students must hold a valid UK provisional driving license and provide proof of this on or before their first lesson.
- **Vision:** Students must be able to read a standard UK car number plate from a distance of 20.5 metres (with glasses or contact lenses if required).
- **Fitness to Drive:** Students must be fit to drive. Lessons will be terminated immediately if the instructor suspects the student is under the influence of alcohol, drugs, or is otherwise unfit to drive. The full lesson fee will apply.

2. Cancellations and Postponements

- **24-Hour Notice:** We operate a **24-hour cancellation policy**. If you need to cancel or reschedule a lesson, you must provide at least 24 hours' notice.
- **Late Cancellations:** If you cancel with less than 24 hours' notice, the **full lesson fee** will be charged.
- **Block Booking Cancellations:** The 24-hour notice period applies to all lessons. Late cancellations of a block-booked lesson will result in that lesson being deducted from your remaining balance, unless the lesson can be rescheduled before the next lesson in the Block Booking schedule.
- **Instructor Cancellation:** In the event of a vehicle breakdown, instructor illness, or extreme weather, we reserve the right to cancel. A replacement lesson will be offered as soon as possible. We are not liable for any costs incurred (e.g., travel) due to such cancellations.

3. Payments and Block Bookings

- **Payment:** Lessons must be paid for at least 24 hours in advance or at the start of the lesson, excluding Block Bookings which must be paid for in full prior to the block being scheduled.
- **Block Bookings:** Payments for block bookings are non-refundable. All lessons within a block must be completed within **6 months** of the purchase date.

4. The Driving Test

- **Safety Standard:** The instructor reserves the right to withhold the use of the tuition vehicle for a driving test if they believe the student has not reached the required safety standard.
- **Test Day Fee:** The use of the tuition vehicle for the practical test is charged at a separate rate (usually including a pre-test warm-up hour).
- **Cancellations by DVSA:** If the DVSA cancels a test at short notice, the student is still responsible for the instructor's fee for the time booked, but the student may be able to claim this back from the DVSA.

5. Liability and Fines

- **Motoring Offenses:** Any fines or penalties incurred during a lesson (e.g., speeding or parking fines) are the legal and financial responsibility of the student.
- **Damage to Vehicle:** While the vehicle is fully insured, if damage is caused through a student's willful negligence or failure to follow a clear instruction, we reserve the right to charge the student for the insurance excess.

6. Governing Law

- These terms are governed by the laws of England and Wales.